
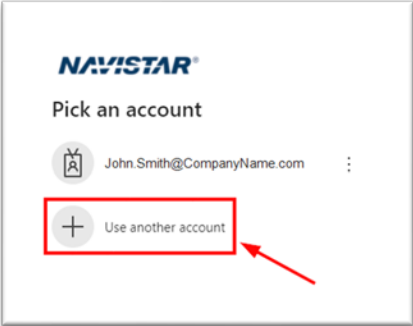
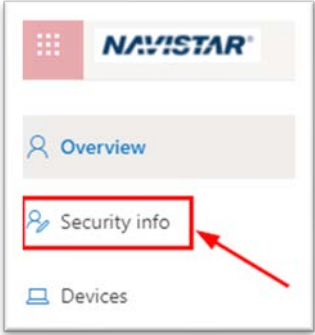
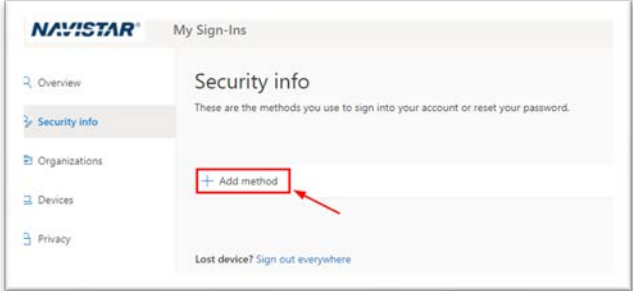


Register for Multi-Factor Authentication

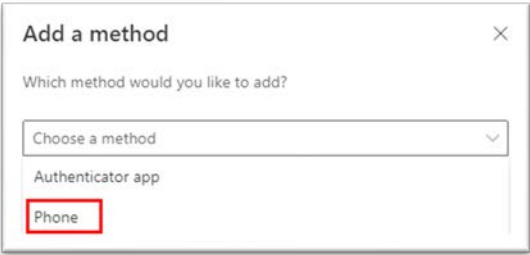
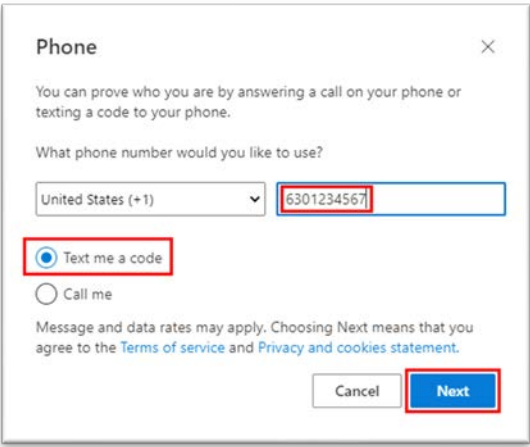
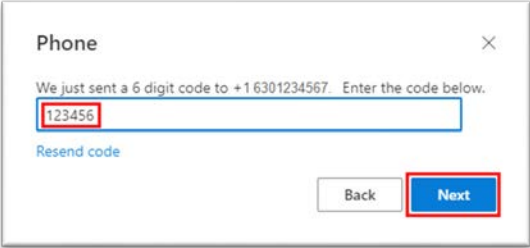
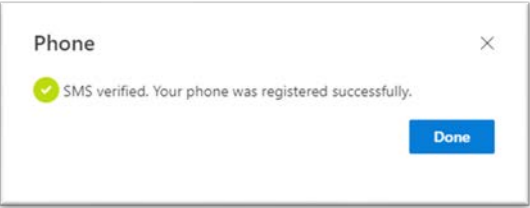
The Self-service password reset (SSPR) feature will help reduce downtime if you forget your password or become locked out of your account. Once you register with your contact information, the self-service password reset feature will be available 24x7.

To keep your data and account secure, Navistar requires registering to verify your identity through multi-factor authentication. Once registered, you can change your password or unlock your account without calling the Service Desk.

*Our privacy statement can be found at <https://www.navistar.com/navistar/privacypolicy>

<p>Open an Internet browser, Chrome is recommended.</p> <p>Type http://profile.navistar.com in the address bar and click Enter</p> <p>At the Microsoft Login page, use your Navistar ID (cy####@navistar.com) and current password to sign in</p>	 <p>The image shows the Microsoft Sign in page. It has the Microsoft logo at the top, followed by 'Sign in'. There is a text input field for 'Email or phone' and a link for 'Can't access your account?'. At the bottom are 'Back' and 'Next' buttons.</p> <p>or</p>  <p>The image shows the Navistar 'Pick an account' page. It displays the Navistar logo and a list of accounts. One account is shown: 'John.Smith@CompanyName.com'. Below it is a button with a plus icon and the text 'Use another account', which is highlighted with a red box and a red arrow pointing to it.</p>
<p>Click Security Info</p>	 <p>The image shows the Navistar 'Security info' page. It has the Navistar logo at the top. Below it are three options: 'Overview', 'Security info', and 'Devices'. The 'Security info' option is highlighted with a red box and a red arrow pointing to it.</p>
<p>Click Add method</p>	 <p>The image shows the Navistar 'My Sign-Ins' page, specifically the 'Security info' section. It has a sidebar with links: 'Overview', 'Security info', 'Organizations', 'Devices', and 'Privacy'. The main content area is titled 'Security info' and says 'These are the methods you use to sign into your account or reset your password.' Below this is a button with a plus icon and the text 'Add method', which is highlighted with a red box and a red arrow pointing to it. At the bottom, there is a link: 'Lost device? Sign out everywhere'.</p>

Register for Multi-Factor Authentication, cont.

<p>In the drop down, select Phone</p>	
<p>Enter a 10-digit phone number and select Text me a code, click Next</p>	
<p>You will receive a text message. Enter the code in the Enter code box, click Next</p>	
<p>This message indicates your phone contact method has been registered successfully. Click Done</p>	

FAQ:

Question

Who do I contact if I need more help or something doesn't work?

What if I want to change anything after I have already re-registered?

Answer

The Navistar Service Desk
1-800-527-7879

Navigate to <http://profile.navistar.com> and update information using the same steps described here.

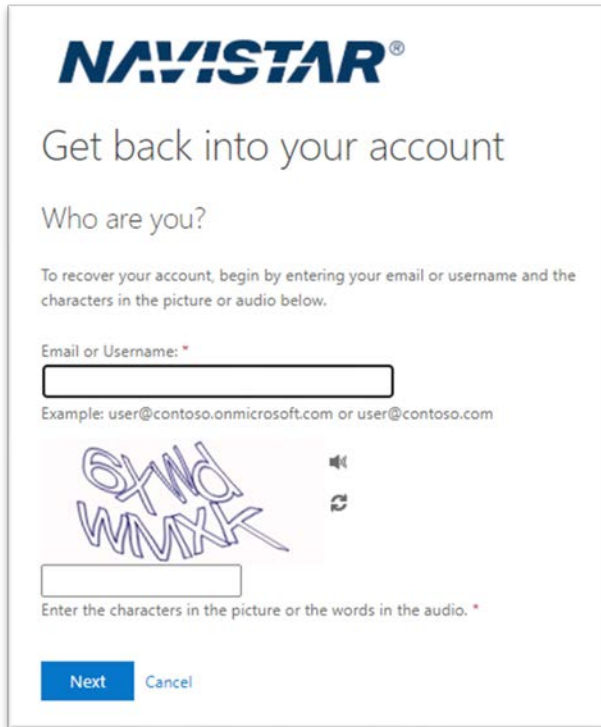
Using the Self-Service Password Reset and Account Unlock Site

The Self-service password reset (SSPR) feature will help reduce downtime if you forget your password or become locked out of your account. Once you register with your contact information, the self-service password reset feature will be available 24x7.

Open an Internet browser,
Chrome is recommended.

Type
<http://password.navistar.com>
in the address bar and click **Enter**

At the Navistar Login page, use
your **Navistar ID**
(**cy####@navistar.com**) and
enter the **security challenge** to
sign in



NAVISTAR®

Get back into your account

Who are you?

To recover your account, begin by entering your email or username and the characters in the picture or audio below.

Email or Username: *

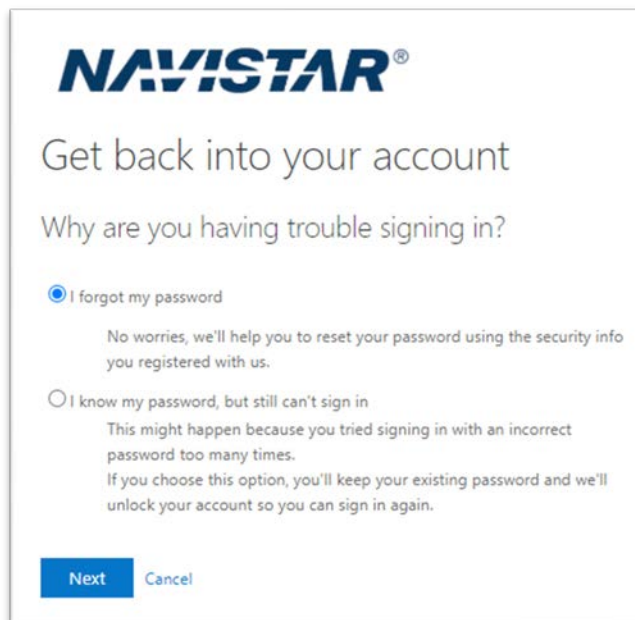
Example: user@contoso.onmicrosoft.com or user@contoso.com

SHND WNYK

Enter the characters in the picture or the words in the audio. *

Next Cancel

Select either **I forgot my password** to change your password, or **I know my password, but still can't sign in** to unlock your account



NAVISTAR®

Get back into your account

Why are you having trouble signing in?





☒ I forgot my password

No worries, we'll help you to reset your password using the security info you registered with us.

☐ I know my password, but still can't sign in

This might happen because you tried signing in with an incorrect password too many times.
If you choose this option, you'll keep your existing password and we'll unlock your account so you can sign in again.

Next Cancel

<p>Choose a Contact Method to use verify your identity</p>	 <h2>Get back into your account</h2> <p>verification step 1 > unlock your account</p> <hr/> <p>Please choose the contact method we should use for verification:</p> <div> <div> <input type="radio"/> Email my alternate email </div> <div> <input checked="" type="radio"/> Text my mobile phone </div> <div> <input type="radio"/> Call my mobile phone </div> <div> <input type="radio"/> Enter a code from my authenticator app </div> </div> <div> <p>In order to protect your account, we need you to enter your complete mobile phone number (*****55) below. You will then receive a text message with a verification code which can be used to reset your password.</p> <input type="text" value="Enter your phone number"/> <input type="button" value="Text"/> </div>
<p>Enter your new password and confirm it</p> <p>Click Finish to set your new password</p>	 <h2>Get back into your account</h2> <p>verification step 1 ✓ > choose a new password</p> <hr/> <div> <div> <p>* Enter new password:</p> <input type="password"/> </div> <div> <p>* Confirm new password:</p> <input type="password"/> </div> <div> <input type="button" value="Finish"/> <input type="button" value="Cancel"/> </div> </div> <div> <p>Passwords must be at least 8 characters in length, cannot be based on dictionary words/common names, and must contain at least 3 of the following 4 types of characters: - Passwords cannot contain any part of the user's name or ID. - Lower case letters (i.e. a-z) - Upper case letters (i.e. A-Z) - Numbers (i.e. 0-9) - Special characters (e.g. - = [\ , . / ~ ! @ # \$ % ^ & * () _ + } ; ' < > ?)</p> </div>
<p>Confirm that your account has been unlocked or your password has been reset</p>	<div>  <p>Get back into your account</p> <p>✓ Your account has been unlocked</p> </div> <div>  <p>Get back into your account</p> <p>✓ Your password has been reset</p> </div>