

# DIAGNOSTIC TOOLS



Espar Products, Inc.

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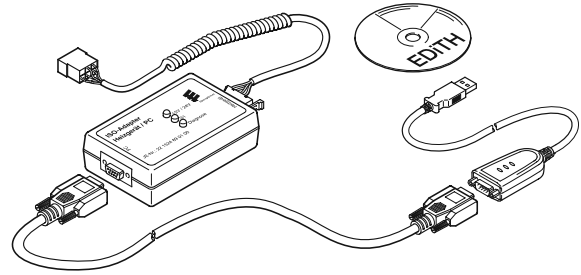
(905) 670-0960

www.espar.com

## EDITH BASIC

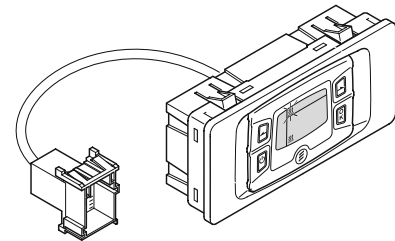
Include USB adapter to serial port and software CD diagnostic tool EDITH for testing complete heaters in fitted state.

P/N: 22 1541 89 00 00



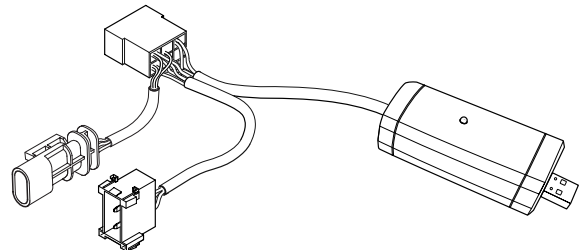
## DIAGNOSTIC UNIT

P/N: 20 2900 70 50 60

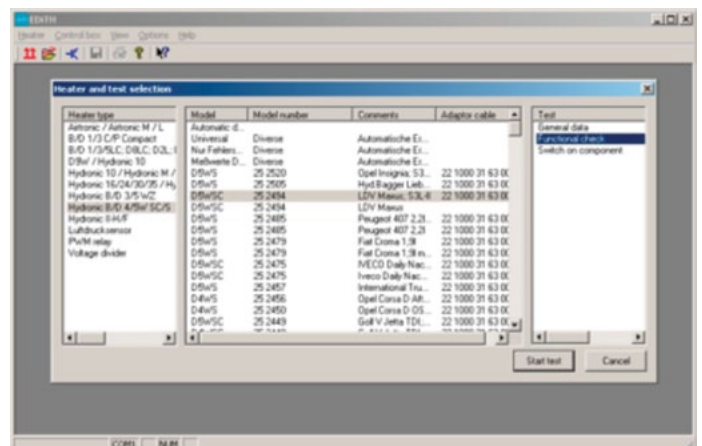
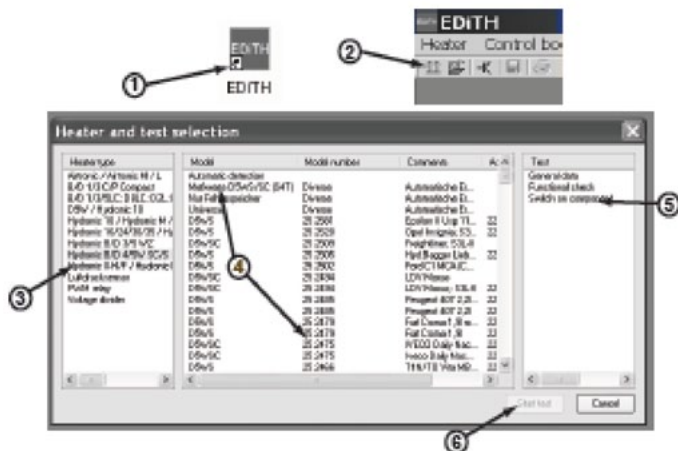


## ESPAR UNIVERSAL DIAGNOSTIC TOOL

P/N: 20 2800 70 12 00



## EDITH DIAGNOSTIC SOFTWARE (S4V1-F)



## DIAGNOSTIC TOOLS

This is a review of diagnostic tools available from ESPAR to diagnose ESPAR heaters. The review includes EDiTH diagnostic with Basic adapter and other diagnostic tools.

The comparison table below lists most important features of the tools:

	EDiTH Basic adapter 22 1541 89 00 00	ESPAR Universal Diagnostic tool 20 2800 70 1200	Diagnostic Unit 22 1545 89 00 00
Allows to read fault codes and unlock ECUs	+	+	+
Works with all current heaters	+	+	+
Does not require computer	-		+
Supports all current models of heaters	+	+	+
Reads advanced information from heaters memory including run-time hours	+	+	-
Real-time diagnostic on running heater with displaying status of internal components	+	+	-
Records and replays internal work processes of running heater	+	+	-
High Altitude kit diagnostic	+	+	+
Required for warranty claims (reads hours counter)	yes	Can be used as substitution for EDiTH Basic adapter	

### 1. Computerized diagnostic with EDiTH and ISO adapter

In order to use advanced technology for heater diagnostic, ESPAR recommends to use computerized diagnostics everywhere where possible, which allows you to have more detailed information needed for troubleshooting. With computerized diagnostics you also have an option to easily share the recorded file with ESPAR specialist using E-mail.

EDiTH diagnostic is required for submitting warranty claims.

This chapter lists necessary adapters to perform EDiTH diagnostic and offers some extra information, but it is not a complete manual for the diagnostic or troubleshooting itself.

Following items are needed for computerized diagnostics of heaters:

TOOLS	
EDiTH adapter with USB-to-Serial adapter and VISTA/7 compatible EDiTH software p/n 22 1541 89 00 00	Prior to installing software, check if a newer version or software update is available for download (please see below).
Optional: Approved USB-to-Serial adapter with driver and VISTA/7 compatible EDiTH software, p/n 22 1543 89 00 00	Needed if no serial port is available on computer. Does not include EDiTH Basic adapter.
ESPAR Diagnostic Tool (EDT) 20 2800 70 1200	Budget priced tool, requires downloading EDiTH software below. May require USB extension cable from electronic store. Does not require adapters for most Airtronic and Hydronic-II installations.
EDiTH software for Windows 98 and up, including Windows VISTA and Windows 7*: <a href="http://www.espar.com/help">http://www.espar.com/help</a> -> Diagnostic Software.	English and French versions are available for download free of charge for use with ISO adapter and with EDiTH Expert. Adapter (ECU testing unit, special tool for heater repair centers).
*See note for VISTA and 7 users below	Current version of software is EDiTH S4V1-F, please update your software.

## ADAPTER CABLES

ADAPTER CABLES (only one appropriate adapter is needed for each kind of installation)		
PART #	USED WITH	COMMENT
22 1000 30 6900	B/D1/LCCompact B/D3/LCCompact	Y-cable. Works with all "Compact" heaters.
20 2900 70 5046	Airtronic 2-4-5 Hydronic M-II series heaters 8-10-12 kW	Adapter cable with two connectors. Use for installations with black 8-pin diagnostic connector (optional, otherwise remove spiral cable from Basic adapter and plug adapter directly to diag. connector on harness). (Not compatible with new diagnostic unit 22 1545 89 00 00)
22 1000 31 8600	Airtronic 2-4-5	Use if no diagnostic connectors installed.
20 2900 70 5028	Hydronic 4/5	Y-cable (not good for Cascadia 2009 w/round connector).
25 2786 70 0001	Hydronic 4/5 Freightliner Cascadia 2009	Y-cable. Can be used only with Hydronic 5 with round 4 pin connector, factory installed on Freightliner Cascadia trucks in 2009. Not compatible with other heaters.
22 1000 31 6300	Hydronic 4/5 Z	Y-cable with switchbox. May also be used for other Hydronic 4/5 heaters except of Cascadia w/round connector.
20 2900 70 50 57	Airtronic 2-4-5 Hydronic M-II series heaters 8-10-12 kW Hydronic II, Hydronic 5E B/D x LC Compact	A multi branch adapter cable including 3 pin to 6 pin harness for 3 pin diagnostic connector of Hydronic II 5E, and 8 pin to 6 pin harness for installation where the main harness has short pigtail with 6 pin connector (Black), including LCC heaters.
22 1000 33 3100	Airtronic 2-4-5 and Hydronic 4/5	Use only when High Altitude Sensor p/n 22 1000 33 22 00 is used (H-Kit). Do not use other adapters with H-Kit 22 1000 33 22 00 or remove sensor while use other adaptors (sensor will not be tested in this case)
20 2900 70 5031	D8LC	Y-cable with round connectors, not compatible with Hydronic 10.
20 2900 70 5030	Hydronic 10	Y-cable with round connectors, not compatible with D8LC.
20 2900 70 5044	Hydronic 10/M	Y-cable with square connectors, not compatible with Hydronic M-II series heaters
25 2800 70 1004	Hydronic M-II series heaters 8-10-12 kW	Y-cable. Use for installations without diagnostic connector. Not compatible with earlier versions of Hydronic M.
22 1000 31 66 00	Hydronic 16/24/30/35	H-cable
22 1000 33 7800	Hydronic II, Hydronic 5E	3 pin to 6 pin harness for 3 pin diagnostic connector of Hydronic II 5E.

Basic adapter requires a computer with serial port (RS232). On computers with no serial port available, the included Serial-to-USB adapter can be used.

Use only USB 2.0 adapters as Basic adapter is not compatible with USB 1.1 serial-to USB adapters. Recommended adapter is listed in the table above.

EDT has built in Serial-to-USB bridge, so everything related to serial port setup and troubleshooting in the text below for the Basic Adapter is also applicable to the EDT except of the different procedure for the driver installation.

## DIAGNOSIS SOFTWARE - SET UP (EDiTH: S4V1-F)

### DIAGNOSIS SOFTWARE EDITH S4V1-F:

The latest diagnostic software EDiTH is available for download at ESPAR service portal, ([www.espar.com/help/](http://www.espar.com/help/) => *Diagnostic Software*).

The software is available in the following languages: English, French, German, Italian, and Russian.

Currently version S4V1-F does not require installing of database update file.

The following modifications have been made at version S4V1-F:

- Several OEM/universal heater versions have been added into the data base:
- Newer heaters are automatically recognized

Download Zipped folder from [www.espar.com/help/](http://www.espar.com/help/) (subfolder for Diagnostic Software) The zip folder files are about 19.6MB. After downloading the file, which may take some time and some browsers do not indicate download progress during the process, copy the content of zipped folder into a special folder and run EDiTH Setup.exe. All previous versions of EDiTH must be removed from computer prior to installation of EDiTH S4V1-F

If you do not previously unpack the content of the zipped folder, the program will ask if you wish to Extract all or Run. Choose Extract all, then Run EDiTH setup.

Running Setup on some computers, you may have RS232 option disabled even if the computer has available serial port.

In this case choose USB, install EDITH, run it and change communication setting to an available COM port.

You may check existence and assigned port # of the serial (RS232) port using Windows Device Manager. Make sure that existing port does not belong to modem or not used by other applications.

### PROBLEM EXTRACTING FILES FROM ZIPPED FOLDER

You may experience a problem extracting files from Zipped Folder if you have expired trial version of WinZip. In this case right click the zipped folder and choose “Open with compressed (zipped) folders”.

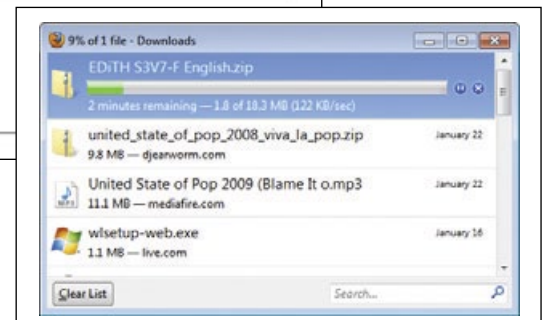
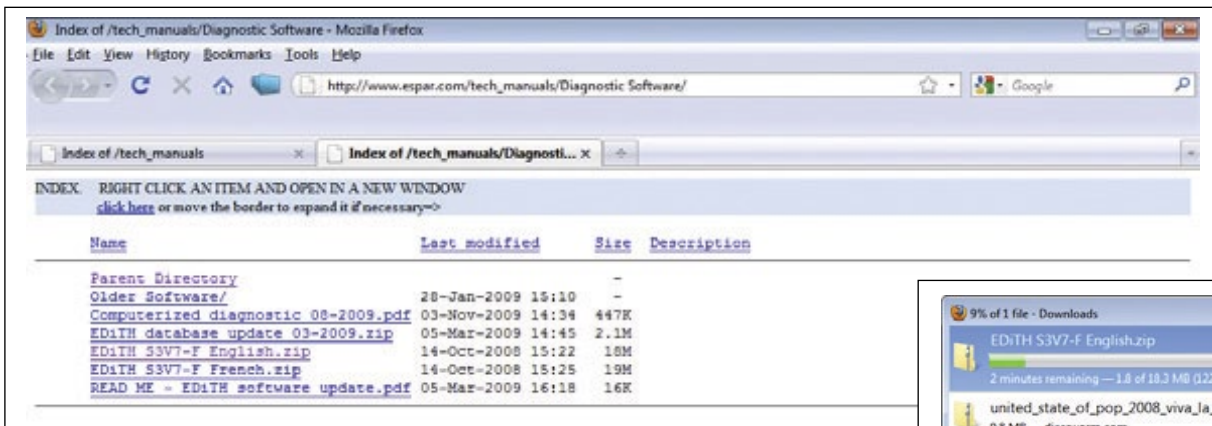
Selecting “USB” option during installation also installs USB driver for the USB-to-serial adapter which comes with Basic Adapter. This USB driver is not needed if you use ESPAR Universal Diagnostic Tool (EDT). EDT driver will be downloaded and installed automatically when you plug the tool into USB port for the first time (established Internet connection is needed - agree to search for the driver in Internet). In case if automatic download does not work, please download the driver manually from <http://www.ftdichip.com/Drivers/VCP.htm>

After the driver is installed, it will create a virtual serial port on your computer every time the EDT is plugged in. Please note, if you have more than one EDT, assigned port # will be different for each of them even if plugged into the same USB slot.

### SPECIFIC INFORMATION FOR WINDOWS VISTA / 7

#### Step 1

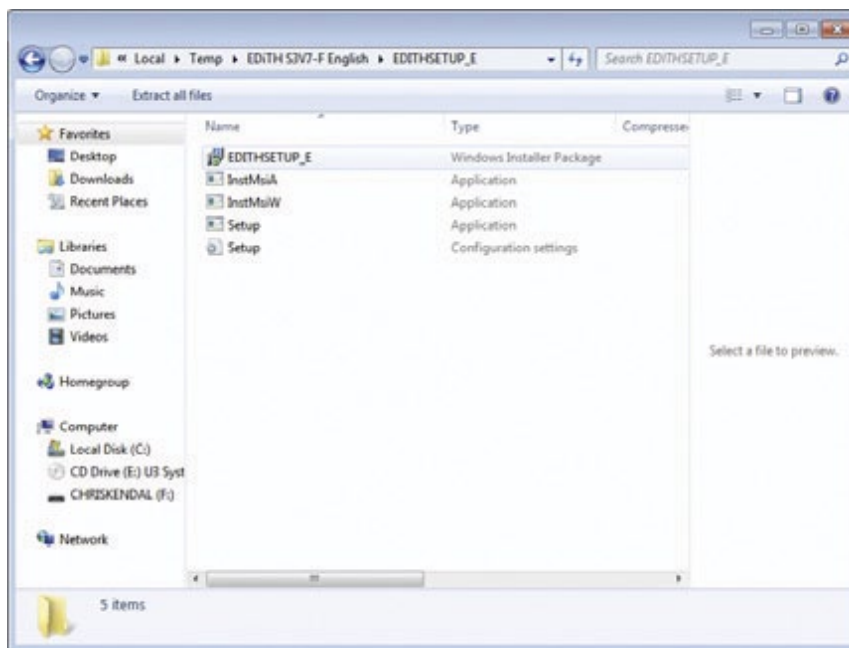
- Using your internet browser of choice, navigate to: <http://www.espar.com/help/> -> *Diagnostic Software*
- ‘Click’ on the most current version of the EDiTH software.
- Follow the prompts that appear in order to download the software.



## DIAGNOSIS SOFTWARE

### Step 2

- Once the download has completed, navigate to the location where the download was saved.
- 'Click' on the setup file.
- follow the on screen prompts for EULA, saving location and confirmation of installation.
- Windows Security will prompt several times during installation asking for permission to install the software. Click 'Allow'.



## DIAGNOSIS SOFTWARE

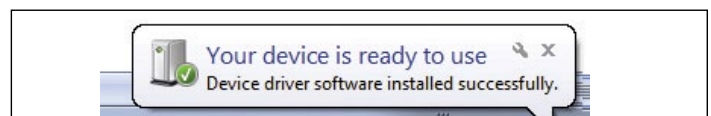
### Step 3

- Open the start menu and launch EDiTH.



### Step 4

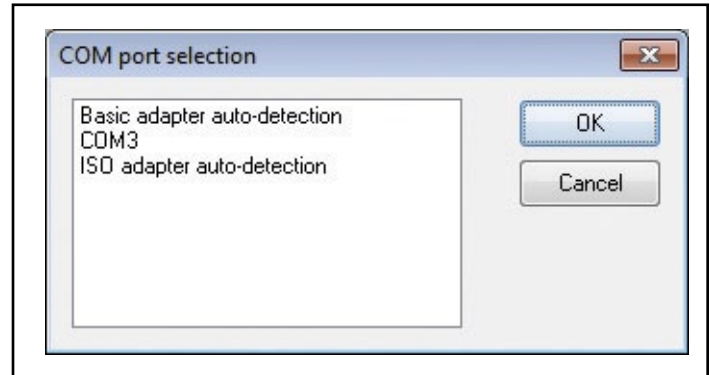
- Minimize the EDiTH screen.
- If using a Serial to USB convertor plug it into the computer now (don't connect the cable to the Basic adapter yet).
- Windows Vista / 7 should recognize the Serial to USB adapter and automatically install the required driver. If you receive a message stating that the driver was unsuccessfully installed please see the troubleshooting section at the end of this tutorial.
- Unplug the adapter.



## DIAGNOSIS SOFTWARE

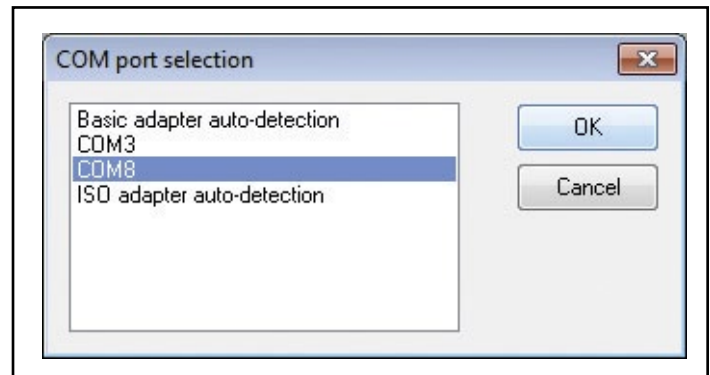
### Step 5

- Maximize the EDiTH screen.
- 'Click' Ok on the EDiTH flash screen.
- You may be prompted to make a COM port selection, just pick one it doesn't matter at this point.
- Make a mental note as to which ports are displayed (COM3, in this case).



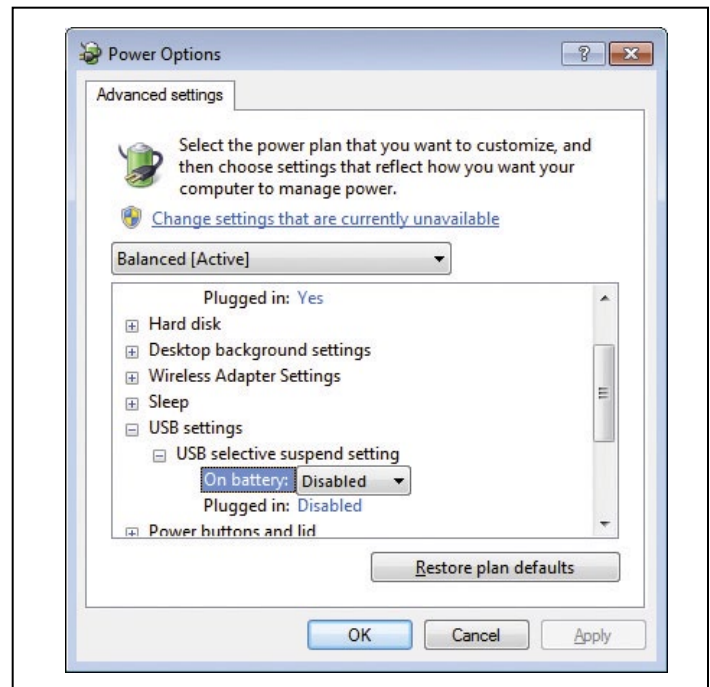
### Step 6

- Plug the Serial to USB interface back into the computer.
- You may see the messages from step 4 again this is normal.
- At the top of the screen there is a menu option called "Options", "Click" it.  
Then select Serial Interface.
- You should now see another option for available COM ports (COM 8 in this case). Highlight it and select "OK".
- Close EDiTH.



### Step 7

- Navigate to Control Panel > Hardware and sound > Power options
- 'Click' on the text "Change plan settings".
- 'Click' on the text "Change advanced power settings".
- Ensure that the 'USB selective Suspend' is disabled by clicking on the highlighted text.



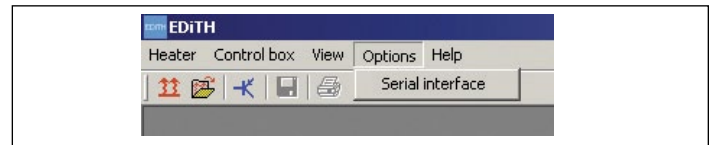
## DIAGNOSIS SOFTWARE

### Step 8

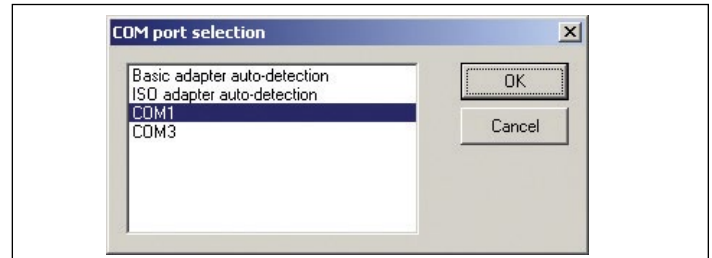
- Plug the Serial to USB cable into the Basic adapter.
- Connect the Basic adapter to the Heater to be worked on.

### BASIC SETUP

Communications setup is fairly straightforward. Select the correct Com port under the 'Options' menu bar and select 'Serial interface'.



In the selection box that appears, select the communications port that corresponds to the port in which the Basic adapter is connected (White Box).



**i** If you receive this message, either you selected the incorrect com port or the USB to serial adapter has been configured improperly.



If you have any problems getting communications to work correctly, contact your system administrator to check if you have available COM port on your system. Some computers may have installed software that unnecessary occupies existing COM port and makes it unavailable for other programs. Another reason for having communication problem is using USB-to Serial adapter without properly installed driver. In the last case the COM port is not listed in Device Manager (right click My Computer => Properties => Hardware => Device Manager). If Serial-to-USB adapter is used, it is usually easy to see if it is properly configured by simply unplugging replugging it into USB port and seeing which COM port disappears/appears in the Device Manager. Use the same port # in EDiTH communication setup.



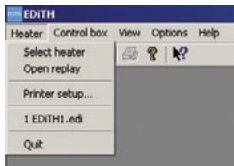
# EDITH WITH AIRTRONIC D2

## USING EDITH WITH AIRTRONIC D2

Much of the setup for using the diagnostic software will be the same for all heaters, what follows is merely an example of what is possible using the popular Airtronic D2 (25 2069) model of heater.



Once EDITH has been opened and the basic setup has been completed, a heater model must be selected. In the top left corner of the screen is a drop down menu called 'heater', hover the mouse pointer over it and click on 'select heater'.



The next popup screen will have three columns; on the left is the selection for heater type (Airtronic, Hydronic 4/5, Hydronic 10/ M, etc), the center shows the model number, and on the right, the type of tests that are available. Select the heater type that corresponds to the heater that you are working on. Next, select the model number of the heater (some popular heater types have the option for automatic detection).

In our example of the Airtronic D2 model 25 2069) there are three possible tests which may be performed; General data, functional test or switch on component.

Heater type	Model	Model number	Comments	Actio	Test
Airtronic / Hydronic M / L	D2	25 2116	Universal, White	22 °C	General data
B/D 1/2 C/P Compact	D2	25 2115	Universal, White	22 °C	Function check
B/D 1/2 S/C, D4/C, D4/L	D2	25 2115	D2, Hella	22 °C	Switch on component
EDH / Hydronic 1B	D4	25 2114	Universal, Hella	22 °C	
Hydronic 10 / Hydronic M /	D4	25 2114	Universal, White	22 °C	
Hydronic 10/2M/3D/2/4/5/	D4	25 2113	Universal, White	22 °C	
Hydronic B/D 3/5 WZ	D4	25 2113	Universal, Hella	22 °C	
Hydronic B/D 4/BW / S/C/S	D25	25 2104	Universal, White	22 °C	
Hydronic B/B/F / Hydronic L	D2	25 2070	Universal, Hella	22 °C	
Lufthead sensor	D2	25 2070	Universal, White	22 °C	
Print relay	D2	25 2069	Universal, Hella	22 °C	
Voltage divider	D2	25 2069	Universal, White	22 °C	
B3 Plus	85	20 1981	Viel 75, red/Ext	22 °C	
	85	20 1889	Universal, Hella	22 °C	
	84	20 1972	Universal, Hella	22 °C	
	D4		Universal, Hella	22 °C	
	D2		Catalytic Exhaust	22 °C	
	D4		Catalytic Exhaust	22 °C	

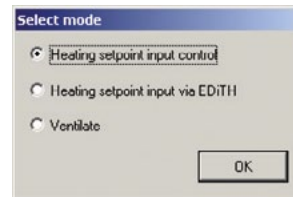
## GENERAL DATA

General data will give details such as number of hours, error codes and other details about the history of the heater's operation. Heater is not operated during a general data test.

## FUNCTIONAL TEST

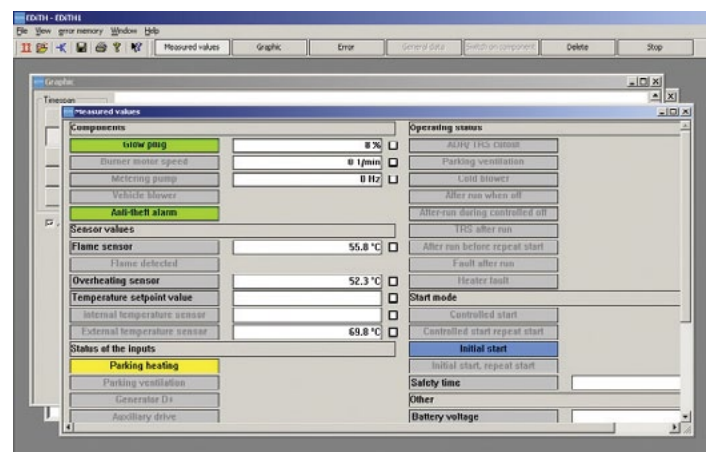
A functional test is generally the most widely used test. It allows the technician working on the heater to actually run the heater while receiving and reviewing real-time data regarding the operation of the heater. Like the general data test the functional test also allows for the error codes to be both displayed and cleared.

After selecting the correct model type, model number and selecting to start the functional test you will receive a pop up similar to the one shown. The first two options allow for control of setpoint either through the device control (Minicontrol, Digicontrol, Thermostat, etc) or through EDITH via a text input. The ventilate option will just run the heater in vent or circulate mode. Pick one and select ok.



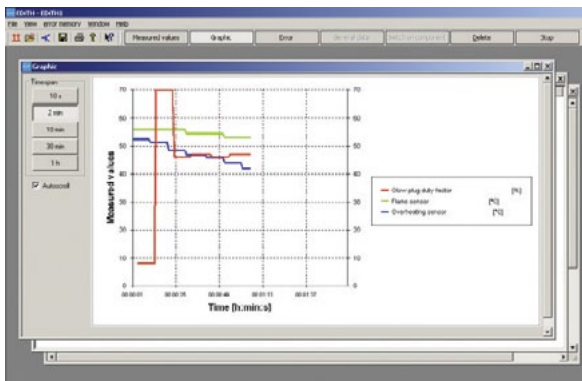
There are two main screens that are of concern; the Measured Values screen and the Graphic screen.

Any of the sensor values may be viewed on the graphic screen by first clicking the checkbox beside the displayed value.



## EDiTH WITH AIRTRONIC D2

The graphics screen allows for data to be viewed in chart form in up to one hour increments.



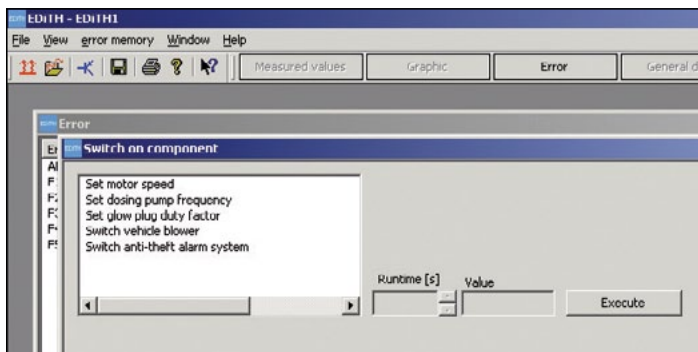
- Please note that during Edith diagnosis of any Airtronic type heaters, a controller must always be connected to the heater whether the set point input selection is done via Edith or controller itself. Furthermore, an external or internal temperature input value is only shown as green color in the measure value screen if there is an active connection between the controller or heater.
- Failed or no connection between controller and heater would cause a Fault code 62 from the heater as well as the heater would only run into “High” mode or in other words, heater regulation would not be possible.

### SWITCH ON COMPONENT

This 3rd option is useful for testing individual components. Testing of the Blower, Fuel Metering pump and Glowpin may be done using this feature. (Note: heater may not be operated in Heat or Vent mode using this).

As with the other tests available Error Memory may be retrieved and cleared at any time using the Switch on Component test.

The last two options (Switch vehicle blower and Switch antitheft alarm system) are applicable only if heater’s outputs are connected to vehicle’s electrical system and normally do not apply to the North American after sales market.



If you have any questions regarding using EDiTH, please contact Espar Technical Services, for further assistance.

## TROUBLESHOOTING (EDiTH)

### TROUBLESHOOTING

- During Installation I received a message starting driver was unsuccessfully installed

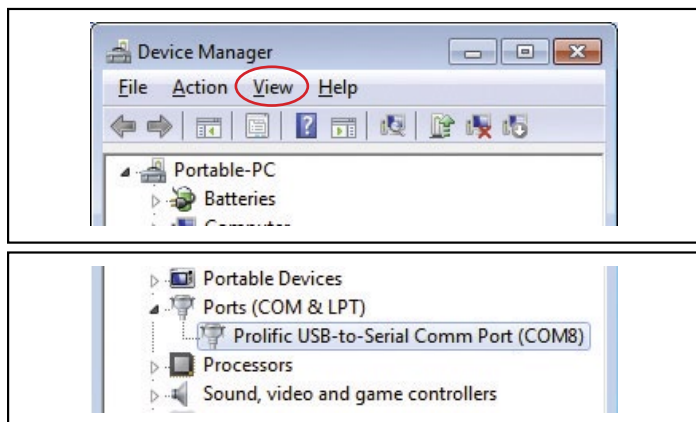
Plug the Serial to USB adapter into the computer without the Basic adapter attached

Navigate to Device Manager

Control Panel > Hardware and Sound – Under the Devices and Printers title select “Device Manager”

- Select the view menu and place a mark beside the “Show hidden devices” option.
- Is there any Icons in the section marked ‘Ports’ with a yellow “!” mark beside them. If there is, the driver for that device needs to be updated. Most Serial to USB adapters can operate on the driver located at this link: [http://www.prolific.com.tw/support/files/%5C%20Cable%5CPL-2303%5CDrivers%20-%20Generic%5CWindows%5Callinone%5CPL2303\\_Prolific\\_DriverInstaller\\_v110.zip](http://www.prolific.com.tw/support/files/%5C%20Cable%5CPL-2303%5CDrivers%20-%20Generic%5CWindows%5Callinone%5CPL2303_Prolific_DriverInstaller_v110.zip)
- If you are using the adapter that came with Basic adapter (sold through Espar) you can find the updated driver at: [www.moxa.com/drivers/uport/u1130/V1.6/driv\\_win\\_uport1p\\_v1.6\\_build\\_09062913\\_whql.zip](http://www.moxa.com/drivers/uport/u1130/V1.6/driv_win_uport1p_v1.6_build_09062913_whql.zip)
- Follow the steps when prompted to install the driver.
- Unplug the Serial to USB adapter.
- Reboot computer.
- Plug Serial to USB adapter back into computer.
- Navigate to Device manager again.
- Ensure that the Computer has recognized the adapter and does not have a error (error will be indicated by the presence of a yellow “!” beside the device)

- Continue with normal installation of EDiTH.



- When I plug the Serial to USB device into the computer I don't get another COM port.

- Did the driver install properly?

Navigate to Device Manager and ensure there are no “!” marks beside any of the items listed under “Ports (COM &LPT)”

- Follow the steps from the previous section to ensure driver for Serial to USB installed correctly.

- I am having another problem that is not listed here.

- If the issue is in regards to the EDiTH software package please contact Espar's Technical Dept at 1-800-387-4800

- If the issue is in regards to the Serial to USB adapter or Windows 7, please contact your computer specialist or system administrator.

## DIAGNOSTIC TOOLS

### 2 DIAGNOSTIC UNIT - P/N: 20 2900 70 50 60

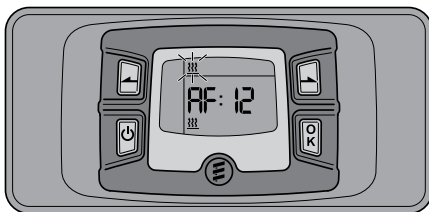
The diagnostic unit is solely used to read out, display and delete faults stored in the heater's electronic control box.





The electronic control box can store up to 5 faults (exception: auxiliary heater D 3 W Z).

The current fault is displayed as "AF" and a 2-digit number and is always written in memory location F1.

The stored faults "F1" to "F5" can be queried.

Please refer to user manual at [www.espar.com/help](http://www.espar.com/help) ->diagnostic tools -> Diagnostic unit 20 2900 70 50 60



-  backwards control button
-  forwards control button
-  activation button
-  confirmation button

**i** Adapter cable is required to attach diagnostic unit to the heater. Please refer to adapter cable table on page #3.

#### PLEASE NOTE!

- Before starting the diagnosis, the controller of all air heaters operated with a control unit or a mini-controller must be set to max. heat output.

#### PLEASE NOTE!

- Always follow the given order of steps.
- The test duration is limited to max. 120 minutes (Hydronic only).
- The blue/white diagnostic cable must be connected in order to perform the diagnosis. To this end, note and follow the circuit diagram in the technical description of the heater.
- Ensure adequate battery voltage (min. 10.5 V / min. 21 V).
- Not only the defective component, but also a defective current path results in a fault being displayed.
- The fault code, fault description, cause / remedial action are described in the heater's troubleshooting.

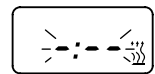
Multibranch adapter cable for #3 and installation with black 8-pin diagnostic connector.

### Connection

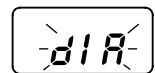
1. When available, connect the unit to the diagnostic pigtail (8-pin black connector) on the heater's main wiring harness, located at the heater main connection.

2. If the diagnostic pigtail is not present, connect the unit as outlined in the appropriate heater technical manual. A tester wiring adaptor may be required.

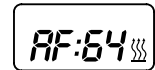
3. Press the button  on the diagnostic unit to switch on the heater. The display shows:



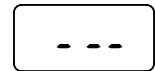
4. Once correctly connected, the Diagnostic Unit display shows:





5. Current fault (i.e. fault code 64)



6. Fault diagnosis not possible



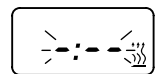
### DISPLAY OF THE FAULT MEMORY F1 – F5 or F5 – F1

1. Press the buttons  or  once or several times to show the individual fault code memories in decreasing or increasing order.

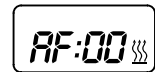
Only those fault memory position with an error assigned to them are displayed.

### DELETE FAULT MEMORY

2. Press both buttons  at the same time until the display shows:




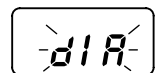
3. Once the fault memories are deleted, the last current fault is shown. The current fault is not reset to 00 until the next restart of the heater, providing no other current fault has occurred. The display shows:



Heater has no malfunction

### END DIAGNOSIS

1. Press button  on the diagnosis unit to switch the heater off. The display shows:



2. Wait for the end of the heater cool down period.

3. Remove the adapter cable from the cable harness and restore the connection.

## DIAGNOSTIC TOOLS

### 3 ESPAR UNIVERSAL DIAGNOSTIC TOOL - P/N: 20 2800 70 12 00

ESPAR is proud to announce a smaller lighter version of the current ISO adapter. An advanced computerized heater diagnostic that gives you more detailed information needed for troubleshooting.

You have an option to save and send the recorded EDiTH file thru e-mail.

#### TOOLS NEEDED TO DIAGNOSE HEATER

- A PC Desktop or Laptop with Windows OS (XP, Vista, Win 7)  
EDiTH Software Current version of software is EDiTH S4V1-F, please update your software:  
<http://www.espar.com/help> -> Diagnostic Software
- New ESPAR Diagnostic Unit
- Adapters (for specific unit/model heater)
- USB Extension

#### SOFTWARE INSTALLATION

Install EDiTH software on PC. Follow the prompts that appear, saving location and confirmation of installation.

Connect the New ESPAR Diagnostic Tool to unused USB in the PC, and connect the necessary adaptor for the specific heater to be diagnosed.

See additional information regarding driver installation on page 4.

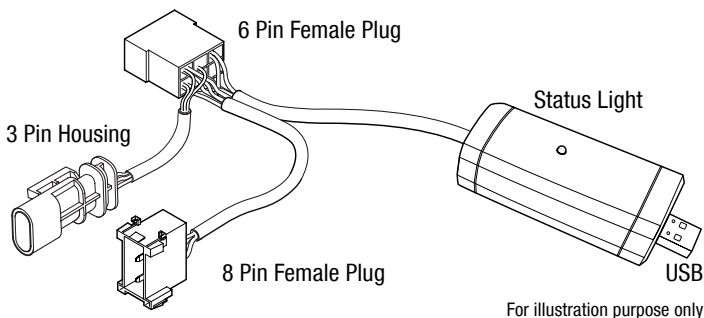
Now you are ready to diagnose the heater, see information above for EDiTH Software.

#### NOTE! on USB Drivers:

Computers with Win 7 or 8, will automatically search the drivers and install it directly.

For computers with Win XP, please download the driver manually at:

<http://www.ftdichip.com/Drivers/VCP.htm> and install it.




### DISCONTINUED DIAGNOSTIC TOOLS

#### 4 DIGI-DIAGNOSTIC (discontinued, not compatible with Hydronic-II series heaters)




Digi-diagnostic is a customized Digi-controller supplied with diagnostic connectors and adjusted for use as a simple diagnostic tool. Features for operating Airtronic heaters (temperature setting and ventilation) are not used. This device is not compatible with Hydronic II series heaters.

#### DIAGNOSTIC READOUT

With the heater switched on, press and hold  key until the display shows

“dA”. The blue LED will briefly illuminate.

Release the key. After a short time the LED flickers momentarily during diagnostic data transfer then goes off. The display shows FO followed by its fault code then automatically scrolls through any previously stored fault codes, up to a maximum of 5.

Press  and  keys together to erase stored fault codes and display shows “EE”. To exit diagnostic mode, press and release the  key.

For fault codes refer to ESPAR manual (available at [www.espar.com/help](http://www.espar.com/help)) or consult your local Espar dealer. If stored fault codes cannot be erased consult your local Espar dealer.



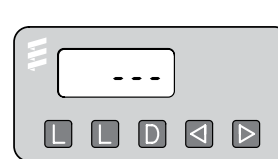
#### 5 DIAGNOSTIC UNIT p/n 20 2900 70 5020 Discontinued. Not compatible with Hydronic-II series heaters.






The Diagnostic Unit is used for reading, displaying and deleting fault codes saved in the

electronic control unit of the heater. The electronic control unit can save up to 5 fault codes, labeled F1 to F5. The most recent fault code is in memory location F1.

The current or actual fault code is shown as “AF” and is always written into the F1 memory

location. Previous fault codes are transferred to memory locations F2 to F5.



1. Button  : delete fault memory
2. Button  : delete fault memory
3. Button  : switch heater on/off, request diagnostic fault codes
4. Button  : backwards, fault F5 – F1, AF
5. Button  : forward AF, F1 – F5
6. Display